



A TURNING POINT
FOR WOMEN



YWCA Toronto is an association of diverse and caring women dedicated to improving the lives of women and girls through dynamic leadership, advocacy and a range of unique and essential services that promote personal growth and economic independence.

Internal and External Job Posting

Shelter Support Worker – Parent and Child Support Worker (Contract Position) YWCA Arise

YWCA Arise is a twenty-four hour staffed emergency shelter that provides safe refuge, crisis counselling, and specialized support to abused women and their children who are fleeing violence.

Reporting to the Manager of YWCA Arise and December 6th Fund, the Shelter Support Worker – Parent and Child Support Worker works within a collaborative team to provide meaningful and relevant services within a theoretical feminist framework that includes a working knowledge of the dynamics and effects of trauma and oppression. The Shelter Support Worker –Parent and Child Support Counselor is responsible for providing a full range of services which include crisis counselling and the development, implementation and evaluation of parenting workshops and programs for mothers and their children.

You will have: in-depth knowledge of an academic discipline normally acquired through completion of an undergraduate degree specializing in child development, for example BSW or BECE; 1 to 3 years experience in counselling and group work with clients at risk including experience and training working with mothers in the areas of child development and parenting; knowledge of the impacts of trauma at various stages of child development; knowledge of child protection legislation and systems; demonstrated knowledge and understanding of abuse/violence against women and children; demonstrated experience in the development, implementation and evaluation of workshops and groups; counselling approach that is flexible, de-escalates tension, teaches conflict resolution and is focused on success; ability to deliver culturally sensitive services in a multicultural environment; ability to work with an anti-oppression and feminist framework; knowledge and understanding of trauma, mental health issues, employment, advocacy, children's programming and/or substance abuse issues would be an asset; demonstrated ability to work under pressure; ability to handle crisis situations effectively both in person and by telephone; strong interpersonal skills; excellent written and verbal communication skills; proficiency in Microsoft Word, e-mail and the internet; ability to maintain a positive approach and a professional manner at all times; knowledge of a second language an asset. **Core Competencies:** engage in a self reflective and collaborative practice that is non-judgmental and compassionate and reflects the mission of YWCA Toronto; incorporate principles of anti-oppression and equity in responding to the service needs of women and children and work toward removing systemic barriers to independence and wellbeing; demonstrate respect, consideration and acceptance of the opinions of others while expressing her own expertise and effectively utilizing relevant resources and specialists; consistently collaborate with team members, sharing ideas and differences openly; be receptive to new ideas and adapt to change as necessary; value the contribution of others and take action to strengthen partnerships and support others to achieve effective outcomes; take action to avoid or solve problems and create opportunities for positive change; demonstrate commitment to ongoing personal and professional development.

The hours of work for this position are 35 hours per week (rotating shifts, day, afternoon and evening; shares stand-by duties). The salary for this position is \$47,908 per annum (prorated to the length of contract) (Level 6), plus comprehensive benefits.

Contract Start Date: May 1, 2016

Contract End Date: April 30, 2017

Please note: A police reference check is required by the successful candidate prior to hiring. YWCA is a unionized workplace. Staff are represented by CUPE Local 2189. This position is within the Bargaining Unit. Please indicate on your cover letter if you are an internal candidate. For internal applicants, this position is not secondable.

Submit cover letter and résumé to: Leslie Russell, Manager of YWCA Arise and December 6th Fund. YWCA Toronto. 412 Roncesvalles Avenue, Unit #203, Toronto, ON., M6R 2N2. **E-Mail:** jobs@ywcatoronto.org

Internal Deadline: Monday, April 4, 2016

External Deadline: Wednesday, April 6, 2016

YWCA Toronto promotes the principles of anti-oppression and adheres to the tenets of the Ontario Human Rights Code. We encourage applications from women of all races, colours, ethnic origins, religions, abilities and sexual orientations. YWCA Toronto provides accommodation during all parts of the hiring process, upon request, to applicants with disabilities. If contacted, please advise us if you require any accommodation.

While we thank all candidates for their interest, only those selected for an interview will be contacted. No telephone enquiries please.

YWCA Toronto is a perfume free environment.

Posting Date: March 24, 2016